

Emily Camp

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Profile

Higher education testing professional with progressive leadership experience spanning the full range of testing operations, having advanced from a proctoring role to Manager of Testing Services, at Auburn University. As part of the Biggio Center for the Enhancement of Teaching and Learning, my work connects testing operations with broader efforts to support effective teaching, learning, and assessment practices. This progression has provided a practical understanding of the testing profession at every level, from frontline exam administration to strategic planning, staff supervision, and operational improvement. I have experience in both academic and professional testing, including standard and accommodated exams, and routine collaboration with faculty, academic administrators, and professional test vendors. My professional interests include adult learning, testing, and assessment, particularly how testing practices and faculty support can advance fairness and student success. I am also interested in the evolving role of artificial intelligence in higher education, especially as it relates to integrity, learning, and the future of academic assessment.

Experience

AUBURN UNIVERSITY, AUBURN, AL

Manager, Testing Services *May 2023-Present*

- Lead daily operations for university testing services, supporting both academic and professional testing programs.
- Oversee testing environments, procedures, staffing, scheduling, and service delivery across multiple testing modalities and platforms.
- Support the administration of standard and accommodated academic exams, ensuring secure, equitable, and student-centered testing experience.
- Contribute to the mission of the Biggio Center by supporting faculty education on test administration and delivery.
- Supervise staff and support training, workflow development, and continuous improvement.
- Collaborate with faculty, university administrators, and external stakeholders to ensure effective and compliant test administration.
- Use operational data and reporting to assess service needs, staffing patterns, and opportunities for improvement.

Coordinator, Testing Services *January 2020-May 2023*

- Coordinated day-to-day testing operations for academic and professional exams.
- Managed a Prometric Partner site and a Pearson VUE Select center, supporting secure and compliant administration of professional licensure and certification exams.
- Supported scheduling, student services, faculty communication, and secure exam administration.
- Assisted with implementation of testing procedures and operational problem-solving in a high-volume environment.
- Helped train staff and maintain standards related to professionalism, efficiency, and test security.
- Served as a key support contact for testing logistics and service quality.

Testing Assistant, *February 2019-January 2020*

- Acted as lead for Prometric testing, and the point of contact for the vendor.
- Supported front-line administration of academic and professional testing.
- Assisted with examinee check-in, monitoring, documentation, and customer service.
- Maintained testing procedures and secure handling practices in accordance with institutional and vendor expectations.
- Contributed to daily operations in a student-centered testing environment.

Proctor, *September 2018-February 2019*

- Supported testing operations in an entry-level temporary role within Testing Services.
- Assisted with exam administration, check-in processes, and general testing room support.
- Helped maintain testing procedures and provide customer service to examinees.
- Gained foundational experience in the day-to-day operations of a higher education testing environment.

Professional Service

National College Testing Association

SIG, Co-chair, Management 2025-Present

SIG, Co-chair, Online Learning 2022-2025

Volunteer, Connections and Collaborations 2022-Present

Selected Contributions:

- Led Fall 2025 NCTA Book Study on *Start With Why* by Simon Sinek.
- Helped lead Proctor Appreciation Week 2026 by developing materials and resources shared with members.

Presentations

"Let's Talk About Proctoring Online Exams"- Co-presenter

NCTA Conference, 2023

"Under New Management: Breaking Silos and Building Bridges as a New Manager"- Presenter

NCTA Conference, 2024

SIG Panel- Panel Presenter

NCTA Conference, 2025

SIG Panel- Panel Presenter

NCTA Conference, 2026 (scheduled)

Education

B.A. ENGLISH | 2010 | CLAYTON STATE UNIVERSITY, MORROW, GEORGIA

M.ED. ADULT EDUCATION | EXPECTED MAY 2026 | AUBURN UNIVERSITY, AUBURN, ALABAMA

Certifications

NCTA Certified Proctor

Prometric Test Administrator

Pearson Vue Test Administrator

ServSafe Certified Proctor

Professional Memberships and Honors

Phi Kappa Phi Honor Society, Member

National College Testing Association, Member

Alabama Association of Testing Professionals, Member

American Association for Adult and Continuing Education, Member